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STRENGTHENING CIVIL SOCIETY ORGANIZATIONS

In a dynamic democracy, the three cornerstones of democratic society—government, the private sector, and civil society—should be equally strong and vibrant. The United States and Indonesia partner to build capacity among civil society organizations (CSOs) and support their sustainability.

Since 1998, Indonesia has made significant progress to promote democratic systems and has improved public service delivery and civic participation. The United States is committed to supporting a strong and vibrant civil society to safeguard democracy. CSOs represent citizen interests, particularly at the local level. However, many would benefit from improved organizational management, technical expertise, internal governance, financial sustainability, and financial management.

USAID MADANI

The USAID MADANI Civil Society Support Initiative helps improve government accountability and promote community tolerance at the local level in Indonesia. USAID MADANI strengthens local CSOs by improving their organizational capacity, expanding their reach and relevance, and building up

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sustainable means of mobilizing financial resources. USAID MADANI facilitates better collaboration between local governments, CSOs, and other partners by promoting the relationships, networks, and systems that make collaborative and engaged governance possible. USAID MADANI works in 32 districts across the provinces of Banten, Central Java, East Java, South Sulawesi, West Java, and West Kalimantan.

RESULTS

After three years, USAID MADANI has:

- Improved organizational capacity of 44 local CSOs in 32 districts that contribute to the development of a vibrant, reputable, and self-reliant sub-national civil society.
- More than 80 percent of local government officials trusted and benefited from collaborating with CSOs.
- Established 32 multi-stakeholder “Learning Forums” in 2022, engaging with 423 CSOs that provided input into local governments’ policy discussions and organized community discussions to create local solutions for public service delivery issues.
- Local CSO partners have submitted 97 policy recommendations on public service delivery, village government, natural resource management, and tolerance promotion, resulting in 36 recommendations being adopted by local governments.
- Promoted communal tolerance and diversity at the grassroots level by introducing tools to combat misinformation and hate speech and maintain an appreciation of diversity, including advancing religious tolerance through community-based interfaith dialogues.
- Supported CSO partners in securing 35 agreements with local governments, private companies, and philanthropic institutions valued at over \$200,000 to advance local priorities.
- Provided accurate information on the COVID-19 pandemic through the AtmaGo.com social media platform, which received more than three million views of some 6,500 COVID-19 posts.

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